



بريسيميد للتجهيزات الطبية (ش.ذ.م.م)  
PRECIMED MEDICAL SUPPLIES (L.L.C.)

Ref: GL/PMS/1/031/10/11

TO WHOMSOEVER IT MAY CONCERN

With this letter, we wish to state that we purchased a few months back, "Service Center", the software solution from M/s Crystal Software Solutions, Mumbai, India.

For a Healthcare service provider like us, the solution is quite easy to use for PPM generation; call monitoring, inventory and reports. It has helped us in streamlining our service operations increasing the customer satisfaction and hence our sales too.

Right from the demonstration to purchase, implementation and training, the support from Mr. Jairaj and Mr. Ram of Crystal Software Solutions has been prompt and effective. Their keenness to have the client use the full features of the solution is worthy of mentioning.

We have no hesitation in recommending this product from M/s Crystal Software Solutions.

Yours Truly

Samad Melath

Managing Partner

Precimed Medical Supplies L.L.C.

Dubai, United Arab Emirates

Dated: 31<sup>st</sup> October 2011

