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Bio780 /Ser/09/2014

08/09/2014

CRYSTAL SOFTWARE SOLUTIONS

51, Dewan Centre, Level II

S.V.Road, Jogeshwari (West)

Mumbai 400102

India

Dear Mr.Jairaj,

With reference to the service management software that we purchased from you, we wish to inform you the same is working satisfactorily since the installation.

We find the software to be well conceived, user friendly and good for service center management.

We would like to thank you for your cooperation and patience during the installation and customization of the software to our requirement and the remote timely support which you have provided from time to time.

Wishing you good luck for the future endeavors.

Thanks and regards

Reggie D Souza

General Manager

G. RAMESH

Service Manager

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