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TO WHOM IT MAY CONCERN

The Service Management software was implemented with support of Abexa Worldwide to streamline our operations. The application went to live phase in February 2019 and with the support of Tanuj Jairaj, we have customized the application for our requirements. It has achieved the required expectations and is very helpful for our operations. It is being used successfully to support both our customers across Nigeria and our engineers plus maintaining the databases, history of equipments and tracking of engineer's productivity. The application is pretty robust, customizable and stable in performance.

During the implementation and support, we have found Tanuj to be very committed, professional at their standard operating practices. He understood our requirement, and customized it accordingly. Right from the demonstration up-to implementation, training, & support, Tanuj and his team have been very co-operative and they have been willing at any time to painstakingly provide necessary support.

Please do not hesitate to contact us if you require more information or clarification about Abexa Worldwide.

We have no hesitation in recommending this software to any other company looking for similar service management application.

A handwritten signature in blue ink, appearing to read 'Nafis Ahmed', with a long horizontal stroke extending to the right.

Nafis Ahmed

Head of Technical Services