



**LABINDIA**

Where Commitment is Culture

Date: 04 Oct. 2011

CRYSTAL SOFTWARE SOLUTIONS  
51, Dewan Centre, Level II  
S.V. Road, Jogeshwari (West)  
Mumbai 400102 - INDIA

Dear Mr. Jairaj,

With reference to the service centre Management software that we purchased from you recently, we wish to inform you the same is working satisfactorily since installation.

The software has simplified as well reduced our manual work and we are able to get MIS reports at the click of a mouse. We find the software has been very well conceived, is user friendly and good for the management of our Service Centre. We are sure it proves to be a boon as time progresses.

We are also thankful to you for the cooperation and patience that you have shown while trying to understand our requirements and the flexibility to carry out the changes that we asked for from time to time.

And special thanks for some features we never imagined.

Wishing you good luck for your future endeavours.

For Labindia Analytical Instruments Pvt. Ltd.,

Adesh Mhatre

Vice President ( Service)

**Labindia Analytical Instruments Pvt. Ltd.**

**Factory** : Plot No. EL - 72 Electronic Zone, TTC Industrial Area, Thane Belapur Road, Navi Mumbai - 400 705.  
Tel. : +91 22 2762 6660 / 61 / 62 / 63, 6516 3480 / 81 Fax : +91 22 2768 3549 E-mail : lipfactory@vsnl.net

**Head Office** : 201, Nand Chambers, L.B.S. Marg, Thane - 400602. Tel. : +91 22 2598 6000 / 2544 5000  
Fax : +91 22 2598 6060 / 2533 5940 E-mail: sales.mfd@labindia.com Website: www.labindia.com